

APPENDIX 2

ODPM Direct Business Value PAF/L Description					2004/05	Eng Top Q	Lon Top Q	Lon average	Provisional Outturn	Target 2005/06	Target 2006/07	Target 2007/08	Target 2008/09
Filters					2004/05	England 2004/05	London 2004/05		Targets				
ODPM group	Directorate	Business Unit	BV ref. PAF/Local ref.	Description	2004/05	Top Quartile	Top Quartile	Average %/yes	2005/06 Provisional Outturn	2005/06	2006/07	2007/08	2008/09
Corporate Health	CE	Equalities & Divers	2a	The level (if any) of the Equality Standard for local government to which the authority conforms	Level 2				Level 2	Level 2	Level 4	Level 4	Level 4
Corporate Health	CE	Equalities & Diversity	2b	The duty to promote race equality; Does the authority have a Race Equality Scheme Score against checklist for Race Equality Scheme	84.20%	72%	84%	71%	89.5%	100%	100%	100%	100%
Corporate Health	Finance	Corporate Finance	8	% of invoices for commercial goods and services that were paid by the authority within 30 days of such invoices being received by the authority	85%	95.97%	90.20%	82%	88.5%	90%	92%	94%	96%
Corporate Health	Finance	Benefits & Local Taxation	9	% of council taxes due for the financial year which were received in year by the authority	93.21%	98.3%	95.85%	94.20%	93.35%	93.50%	93.75%	94.00%	94.20%
Corporate Health	Finance	Benefits & Local Taxation	10	% of non-domestic rates due for the financial year which were received in year by the authority.	98.60%	99.1%	98.83%	98.21%	98.98%	99%	99%	99.2%	99.3%
Corporate	CE	Personnel	11a	% of top 5% of earners that are women	50%	40.2%	46.75%	39%	55.9%	50%	50%	50%	50.0%
Corporate	CE	Personnel	11b	% of top 5% of earners from ethnic minority communities	25.64%	3%	16%	11.70%	21.1%	25%	26%	26%	26%

Filters						England 2004/05	London 2004/05			Targets				
ODPM group	Directorate	Business Unit	BV PAF/Local ref.	Description	2004/05	Top Quartile	Top Quartile	Average /%yes	2005/06 Provisional Outturn	2005/06	2006/07	2007/08	2008/09	
Corporate Health	CE	Personnel	11c New	% of top 5% of earners declaring they meet the Disability Discrimination Act disability definition	4.55%				4.1%	4.90%	4.90%	4.90%	4.90%	
Corporate	CE	Personnel	12	The no. of working days/shifts lost due to sickness absence per FTE employee.	9.53	8.40	7.92	8.93	10.45	8.8	8.8	8.8	8.8	
Corporate Health	CE	Personnel	14	The no. of employees retiring early (excluding ill-health retirements) as a % of the total work force	0.32%	0.16%	0.17%	0.47%	0.09%	0.20%	0.20%	0.20%	0.20%	
Corporate	CE	Personnel	15	The no. of employees retiring on grounds of ill health as a % of the total workforce	0.35%	0.12%	0.20%	0.27%	0.13%	0.30%	0.30%	0.30%	0.30%	
Corporate	CE	Personnel	16a	% of staff declaring they meet the Disability Discrimination Act disability	4.03%	3.73%	3.96%	2.96%	3.77%	6.25%	6.25%	6.25%	6.25%	
Corporate	CE	Personnel	16b	% of economically active disabled people in the borough	13.71%	31.33%	32.80%	24.70%	13.7%	N/A	N/A	N/A	N/A	
Corporate	CE	Personnel	17a	% of staff from minority ethnic communities	40.8%	4.60%	35.30%	24.6%	44.6%	39.30%	39.30%	39.90%	39.30%	
Corporate	CE	Personnel	17b	% of economically active minority ethnic people in the borough	31.4%	100.00%	104.60%	90.0%	31.35%	N/A	N/A	N/A	N/A	
Corporate Health	Finance	Property	156	% of authority buildings open to the public in which all public areas are suitable for and accessible to disabled people	21.57%				27.45%	25%	28%	33%	33%	
Corporate Health	CE	Corporate IT	157	The no. of types of interactions that are enabled for electronic delivery as a % of the types of interactions that are legally permissible for electronic delivery.	83%	87.50%	92%	83%	100%	100%	100%	100%		

Filters						England 2004/05	London 2004/05			Targets			
ODPM group	Directorate	Business Unit	BV PAF/Local ref.	Description	2004/05	Top Quartile	Top Quartile	Average /%yes	2005/06 Provisional Outturn	2005/06	2006/07	2007/08	2008/09
Education	Children	Education	38	% of 15 year old pupils in schools maintained by the local education authority achieving five or more GCSEs at grades A*- C or equivalent.	43.7%	56.20%	56.20%	52.1%	48.5%	46%	49% Stretch 53% (44%LPS A Target)	54%	55%
Education	Children	Education	39	% of 15 year old pupils in schools maintained by the local education authority achieving 5 or more GCSEs at grades A*-G or equivalent. inc. English & Maths	79.7%	90.20%	89.30%	87.70%	81%	80%	81%	82%	83%
Education	Children	Education	40	% of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 Mathematics test.	67%	77%	77.0%	73.50%	68%	69% Stretch 75%	70% stretch 76%	71%	72%
Education	Children	Education	41	% of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 English test.	70%	80.0%	80.0%	77.40%	73%	71% Stretch 75%	72% Stretch 76%	75%	76%
Education	Children	Education	43a	% of statements of special educational need issued by the authority in a financial year and prepared within 18 weeks excluding those affected by "exceptions to the rule" under the SEN Code of Practice.	98.9%	100.0%	100.0%	95.8%	100%	99%	99%	99%	100%

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ODPM group	Directorate	Business Unit	BV PAF/Local ref.	Description	2004/05	Top Quartile	Top Quartile	Average /%yes	2005/06 Provisional Outturn	2005/06	2006/07	2007/08	2008/09
Education	Children	Education	43b	% of statements of special educational need issued by the authority in a financial year and prepared within 18 weeks including those affected by "exceptions to the rule" under the SEN Code of Practice.	72%	90.2%	92.2%	80%	85%	80%	85%	90%	93%
Education	Children	Education	45	% of half days missed due to absence in secondary schools maintained by the local education authority.	8.68%	7.56%	7.46%	7.84%	8.63%	8.80%	8.4% or 8.1% (6.2% Authorised & 1.9% unauthorised PSA target)	8.2%	8.1%
Education	Children	Education	46	% of half days missed due to absence in primary schools maintained by the local education authority.	6.63%	5.14%	5.71%	5.94%	6.41%	5.90%	5.6% (LPSA target: 4.1% authorised & 1.3% unauthorised )	5.4%	5.4%
Education	Children	Education	159	% of permanently excluded pupils provided with alternative tuition of 21 or more hours a week		93.48	92.5	75%	98%	Deleted as BVPI from 2006/07			



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Health & Social care - Children	Children's	Children's	49	A1	Stability of placements of children looked after by the authority by reference to the % of children looked after on 31st March in any year with three or more placements during the year.	14.7%	n/a	n/a	n/a	13%	14%	13%	12%	10%
Health & Social care - Children	Children's	Children's	50	A2	Educational qualifications of children looked after by reference to the % of young people leaving care aged 16 or over with at least 1 GCSE at grades A*-G, or GNVQ.	34.20%	58.0%	56.0%	48.00%	46%	44% LPSA 46%	55%	60%	65%
Health & Social	Soc.	Older People	53	C28	Intensive home care per 1,000 population aged 65 or over.	24.48	15.51	23.43	18.59	23	25			
Health & Social	Soc.	Older People	54	C32	Older people helped to live at home per 1000 population aged 65 or over	121	98.54	116.25	98.3	163	121			
Health & Social	Soc.	Adults	56	D54	% of items of equipment & adaptations delivered within 7 working days	70%	89%	91%	84%	86%	90%	88%	88%	88%
Health & Social care - Children	Children's	Children's	161	A4	Employment, education and training for care leavers: % of those young people who were looked after on 1 April in their 17th year (aged 16), who were engaged in education, training or employment at the age of 19	48.50%	0.84%	0.83%	1.92%	67%	65%	68%	70%	75%
Health & Social care - Children	Children's	Children's	162	C20	Reviews of child protection cases: % of child protection cases which should have been reviewed during the year that were reviewed	100%	100%	100%	99.00%	99%	99%	100%	100%	100%

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Health & Social care - Children	Children's	Children's	163 C23	Adoptions of children looked after: The no. of looked after children adopted during the year as a % of the no. of children looked after at 31 March who had been looked after for 6 months or more at that date.	5.2%	9.5%	6.70%	5.90%	6.4%	6%	7%	8%	9%	
Health & Social care - Adults	Soc.	Adults & Older people	195	Acceptable waiting time for assessment-average of (i) % where time from first contact to beginning of assessment is less than 48 hours & (ii) % where time from first contact to completion of assessment is less than or equal to 4 weeks	62.5%	77.2%	77.1%	71.5%	59%	60%	65%			
Health & Social care - Adults	Soc.	Older People's	196 D56	Acceptable waiting time for care packages- % where the time from completion of assessment to provision of all services in a care package is not more than 4 weeks	88.94%	89.9%	90.5%	83.40%	74%	91%				
Health & Social care - Adults	Soc.	Adults & Older people	201 C51	Adults and older people receiving direct payments at 31 March per 100,000 population aged 18 or over (age standardised)	86.27	73	81	64	122	120	150	150	150	
Housing	Home	Home & Building	62 CPA	The proportion of unfit private sector dwellings made fit or demolished as a direct result of action by the local authority	10.26	4.69	4.63	3.58	9.80%	10%	10%	10%		

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Housing	Home &	Home &	63 CPA	Energy Efficiency - the average SAP rating of local authority owned dwellings.	58.37	68	67	65	66.17	64	69	75	77	
Housing	Housing Strategy	Housing Strategy	64	The no. of private sector dwellings that are returned to occupation or demolished during the year as a direct result of action by the local authority.	834	56.25	301.25	233.72	325 (Dec 05)	150	150	150	150	
Housing	Housing	Housing	66a	Local authority rent collection and arrears: proportion of rent collected	97.6%	98.33%	97.30%	95.65%	97.37	97.8%	97.5%	97.5%	97.5%	
Housing	Housing	Housing	66b	% of tenants with more than seven weeks rent arrears	9%				13.1%	7.50%	10.0%	9.0%	8.0%	
Housing	Housing	Housing	66c	% of tenants in arrears who have had notices seeking possession served.	22.7%					15%	12%	10.0%	10.0%	
Housing	Housing	Housing	66d	% of tenants evicted as a result of rent arrears	0.88%					1%	1%	1%	1%	
Housing	Housing Management	Housing Management	74a CPA	Satisfaction of tenants of council housing with the overall service provided by their landlord	67%	n/a	n/a	n/a	71%	71%	75%	76%	77%	
Housing	Housing Management	Housing Management	74b	Satisfaction of black & minority ethnic tenants with the overall service provided by their landlord.	64%	n/a	n/a	n/a		66%	73%	74%	75%	
Housing	Housing Management	Housing Management	74c	Satisfaction of non black-&-minority-ethnic tenants with the overall service provided by their landlord.	68%	n/a	n/a	n/a		68%	76%	77%	78%	



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Housing	Ho	Housing Management	75a CPA	Satisfaction of tenants of council housing with opportunities for participation in management and decision making in relation to housing services provided by their landlord.	60%	n/a	n/a	n/a	68%	68%	71%	72%	72%	
Housing	Ho	Housing Management	75b	Satisfaction of black & minority ethnic tenants of council housing with opportunities for participation in management and decision making in relation to housing services provided by their landlord.	51%	n/a	n/a	n/a		55%	68%	69%	69%	
Housing	Ho	Housing Management	75c	Satisfaction of non- black & minority ethnic tenants of council housing with opportunities for participation in management and decision making in relation to housing services provided by their landlord.	66%	n/a	n/a	n/a		66%	73%	74%	74%	
Housing	Ho	Housing Management	164 CPA	Does the authority follow the Commission for Racial Equality's code of practice in rented housing?	Yes New level 2				Yes	Yes	Yes	Yes	Yes	
Homelessness	Ho	Housing Strategy	183a CPA	The average length of stay (weeks) in bed and breakfast accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need.	19.1	1.00	5.00	13	0	4	1	1	1	

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Homelessness	Homelessness	Housing Strategy	183b CPA	The average length of stay in hostel accommodation (weeks) of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need.	79.34	0.00	0.00	20	67.41	40	35	30	25	
Housing	Homelessness	Housing Management	184a CPA	The proportion of local authority homes which were non 'decent' at 1st April 2005	53.57%	21%	30%	45%		46%	42%	33%	23%	
Housing	Homelessness	Housing Management	184b CPA	The change in proportion of non 'decent' local authority homes which were not 'decent' at 1st April 2003	6.80%	n/a	n/a	n/a		18	22	27	0.3	
Housing	Homelessness	Housing Management	185 CPA	% of responsive (but not emergency) repairs during the year, for which the authority both made and kept an appointment.	99.00%	90.40%	97.10%	86.20%	91%	97%	97%	98%		
Housing	Homelessness	Home & Buildings	211a New	Proportion of expenditure on responsive to planned maintenance.	47%					42%	40%	30%		
Housing	Homelessness	Home & Buildings	211b New	Proportion of expenditure on emergencies and urgent to non-urgent repairs	4%									
Housing	Homelessness	Housing Strategy	212 LHO 4 New (BV 68) CPA	Average relet times for local authority dwellings let in the financial year (calendar days)	29.6				30.5	29	27	25	25	
Homelessness	Homelessness	Housing Strategy	202	The no. of people sleeping rough on a single night within the area of the authority	6	0	1	9	6	5	5	5	5	

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Homelessness	Homelessness	Housing Strategy	203	% change in the average no. of families, placed in temporary accommodation under the homelessness legislation compared with the average from the previous year	6.38%	-6.94%	5.01%	14.49%	8.49%	10%	1%	-1%	-10%
Homelessness	Homelessness	Housing Strategy	213 New	Households who considered themselves as homeless, who approached the local housing authority's housing advice service and for whom advice/intervention resolved their situation per 1,000 households					402	350	400	425	450
Homelessness	Homelessness	Housing Strategy	214 New	Proportion of households accepted as homeless who have been previously accepted as homeless within last two years					1.55%	10%	8%	6%	5%
Housing	Financial	Benefits & Support	76a	no. of claimants visited per 1,000 caseload	176.79	282.16	262.82	180.98	226	204	210	215	217
Housing	Financial	Benefits & Support	76b	no. of fraud investigators per 1,000 caseload	0.2	n/a	n/a	n/a	0.20	0.2	0.19	0.19	0.20
Housing	Financial	Benefits & Support	76c	no. of fraud investigations per 1,000 caseload	5.44	53.40	33.02	22.84	8	6	8	10	10
Housing	Financial	Benefits & Support	76d	no. of prosecutions & sanctions per 1,000 caseload	2.41	5.31	3.25	2.46	2.4	2.5	3	4	5

Filters						England 2004/05	London 2004/05			Targets			
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Housing Benefit	Finance	Benefits & Local	78a	Speed of processing: a) Average time for processing new benefit claims (calendar days)	46.5	29.4	38.5	48.38	41	42	36	31	29
Housing Benefit	Finance	Benefits & Local	78b	Speed of processing; b) Average time for processing notifications of changes of circumstance (calendar days)	13.72	7.4	11.1	18.43	38	9	20	15	9
Housing Benefit and Council Tax Benefit	Finance	Benefits & Local Taxation	79a	Accuracy of processing: a) % of cases for which the calculation of the amount of benefit due was correct on the basis of the information available to the determination, for a sample of cases checked post-determination.	97.80%	99.00%	98.00%	96.40%	98%	98%	99%	99%	99%
Housing Benefit and Council Tax Benefit	Finance	Benefits & Local Taxation	79b	Accuracy of processing: b) % of recoverable overpayments (excluding Council Tax Benefit) that were recovered in the year.	43%	49.93%	39.88%	35.20%		63%	65%	67%	
Housing Benefit and Council Tax Benefit	Finance	Benefits & Local Taxation	79b i	Amount of HB overpayments recovered during the period as a % of total amount of HB overpayments identified during the period.					35	n/a	60	62	64
Housing Benefit and Council Tax Benefit	Finance	Benefits & Local Taxation	79b ii	Amount of HB overpayments recovered during the period as a % of total amount of HB overpayment debt outstanding at the start of the period plus amount of HB overpayments identified during the period.					4	n/a	5	6	7

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Housing Benefit and Council Tax Benefit	Finance	Benefits & Local Taxation	79b iii	Amount of HB overpayments written off during the period as a % of total amount of HB overpayment debt outstanding at the start of the period plus amount of HB overpayments identified during the period.					0.1	n/a	2	3	4	
Waste & Cleanliness	Environment	Street scene	199	Proportion of relevant land and highways having deposits of litter and detritus	33%	11%	20%	24%	37%	28%	25%	22%	20%	
Waste & Cleanliness	Environment	Street scene	199a	Local street and environment cleanliness (litter)	33%	11%	20%	24%	37%	28%	25%	22%	20%	
Waste & Cleanliness	Environment	Street scene	199b	Local street and environment cleanliness (graffiti)					7%	7%	6%	6%	5%	
Waste & Cleanliness	Environment	Street scene	199c	Local street and environment cleanliness (fly - posting)					4%	4%	3%	3%	2%	
Waste & Cleanliness	Environment	Street scene	199d	Local street and environment cleanliness (fly-tipping)					3	3	2	2	1	
Waste & Cleanliness	Environment	Street scene	82ai CPA	% of household waste that has been recycled.	12.87%	17.89%	16.97%	13.72%	16.81%	13%	15%	16%	18%	
Waste & Cleanliness	Environment	Street scene	82aii CPA	Tonnes of household waste that has been recycled.	10,242				13317	10297	11882	12674	14258	
Waste & Cleanliness	Environment	Street scene	82bi CPA	% of household waste that has been composted.	1.47%	9.80%	5.45%	3.65%	3.40%	5%	7%	9%	10%	
Waste & Cleanliness	Environment	Street scene	82bii CPA	Tonnes of household waste that has been composted.	1,170				2675	3960	5545	7129	7921	

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Waste & Cleanli	Env	Street scene	82c & d	Haringey is not a waste disposal authority, so it does not report these indicators.					N/A	N/A	N/A	N/A	N/A	
Waste & Cleanli	Env	Street scene	84a CPA	Kg of household waste collected per head.	354.18	397.70	396.20	440.9	352	345	355	355	355	
Waste &	Env	Street scene	84b	% change in household waste collected					-1.98%	-2.54%	0.80%	0%	0%	
Waste &	Env	Street scene	86	Cost of waste collection per household.	£52.76	£35.31	£38.60	£53.50	£53	£53	£53	£53	£53	
Waste & Cleanli	Env	Street scene	87	Cost of waste disposal					N/A	N/A	N/A	N/A	N/A	
Waste &	Env	Street scene	90a CPA	% of people expressing satisfaction with household waste collections	N/R				64%	64%	69%	75%	81%	
Waste &	Env	Street scene	90b CPA	% of people expressing satisfaction with recycling facilities	N/R				55%	55%	60%	65%	70%	
Waste &	Env	Street scene	90c CPA	% of people expressing satisfaction with Civic Amenity Sites	N/R				-	-	84%	-	-	
Waste &	Env	Street scene	91	% of population served by a kerbside collection of recyclables.	95%	100%	100%	90%	100%	99%	100%	100%	100%	
Waste &	Env	Street scene	91a CPA	% of households served by a kerbside collection of recyclables (one recyclable).					100%	99%	100%	100%	100%	
Waste & Cleanli	Env	Street scene	91b	% of households served by a kerbside collection of recyclables (two recyclables).	95%				100%	99%	100%	100%	100%	

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Transport	Env	Street scene	96	223 from	Condition of principal roads	60%	29.00%	47.43%	51.13%	15%				
Transport	Env	Street scene	97a	224a from	Condition of non-principal classified roads	22%	9.06%	13.00%	17.89%	TBC	21%	19%	15%	12%
Transport	Env	Street scene	97b	224b from	Condition of unclassified roads	14%	10.61%	11.95%	17.52%	12%	14%	14%	14%	18%
Transport	Env	Street scene	99			2003				2005/06 2004	2004	2005	2006	2007
Transport	Env	Street scene	99a		No. of people killed or seriously injured (KSI)	191	94.00	157.00	123	131	155	135(Prov 2005:94)	124	113
Transport	Env	Street scene	99b		No. of children KSI	19	13.00	13.00	17	19	19	14	13	12
Transport	Env	Street scene	99c		No. of people slightly injured.	1012	724.00	701.00	979	866	1118	872(Prov 2005:712)	849	826
Transport	Env	Street scene	99d		% change in BV 99a since previous year.	+6.1%				-31.40%	+7.2%	+3.1%	-8.1%	-8.9%
Transport	Env	Street scene	99e		% change in BV 99b since previous year.	-20.8%				-20%	-3%	-12.50%	-7.10%	-7.70%
Transport	Env	Street scene	99f		% change in BV 99c over previous year.	-1.9%				-3%	11.79%	0.70%	-2.60%	-2.70%
Transport	Env	Street scene	99g		% change in BV 99a from 1994 - 98 average (160). Ultimate target is 40% reduction by 2010. Additional reduction by 2005 for LPSA. See note to 99d	+18.6%				-18.40%	-3.50%	-15.90%	-22.50%	-29.40%

Filters						England 2004/05	London 2004/05			Targets				
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Transport	Env	Street scene	99h	% change in BV 99b from 1994 - 98 average (23). Ultimate target is a 50% reduction by 2010. See note to 99d.	-18.1%				-30.4%	-17.40%	-39.10%	-43.50%	-47.80%	
Transport	Env	Street scene	99i	% change in BV 99c from 1994 - 98 average (1010). Ultimate target is a 10% reduction by 2010. See note to 99d.	+0.2%				-14.5%	10.70%	-3.80%	-15.90%	-18.20%	
					2004/05				2005/06 Provisional	2005/06	2006/07	2007/08	2008/09	
Transport	Env	Street scene	100	no. of days of temporary traffic controls or road closure on traffic sensitive roads caused by local authority road works per km of traffic sensitive road	1.02	0.10	0.20	1.60		0.1	0.1	0.1	0.1	
Transport	Env	Street scene	223 new Ame	Condition of principal roads					15%					
Transport	Env	Street scene	224a new Ame	Condition of non-principal classified roads					TBC	21%	19%	15%	12%	
Transport	Env	Street scene	224b new	Condition of unclassified roads	14%	10.61%	11.95%	17.52%	11.34%	14%	14%	14%	18%	
Transport	Env	PEPPs	102	Local bus services (passenger journeys per year)										
Transport	Env	Street scene	165 CPA	% of pedestrian crossings with facilities for disabled people	100%	100.0%	100.0%	94%	100%	100%	100%	100%	100%	



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Transport	Env	PEPPS	178	% of the total length of footpaths and other rights of way that were easy to use by members of the public.	99.3%	87.0%	99.5%	56.4%	99%	99%	99%	99%	99%
Transport	Env	Street scene	187 CPA	Condition of surface footway categories 1,1a and 2	35%	16%	15%	25%	34%	35%	31%	29%	28%
Transport	Env	Street scene	215a New	Average time for rectification of streetlamp failures non DNO (days)					1.92	3.5	3.5	3.5	3
Transport	Env	Street scene	215b New	Average time for rectification of streetlamp failures DNO (days)					21.96	10	20	20	18
Env. & Env	Env	Street scene	218a New	Abandoned Vehicles - % investigated within 24 hours of notification					96%	85%	90%	90%	90%
Env. & Env	Env	Street scene	218b New	Abandoned Vehicles - % removed within 24 hours of entitlement					92.5%	85%	90%	90%	90%
Env. & Env	Env	Enforcement	217 New	Pollution Control - % of improvements carried out	99%				99%	99%	99%	99%	99%
Env. & Env	Env	Enforcement	216a New	Contaminated land - no. of sites of potential concern	Nil				168	168	168	148	133
Env. & Env Health	Env	Enforcement	216b	Contaminated land - no. of site with detailed information available as % of sites of potential concern	N/A				5%	5%	7%	10%	15%
Planning	Env	PEPPS	106 CPA	% of new homes built on previously developed land	100%	94.0%	100.0%	97.63%	100%	99%	99%	99%	100%
Planning	Env	PEPPS	111 CPA	The % of planning applicants satisfied with the service received	70%	n/a	n/a	n/a	Next survey due 2006		76%		

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Planning	Env	PEPPs	109a CPA	60% of major applications in 13 weeks	78.34%	68.90%	67.00%	57.64%	82%	75%	82%	85%	85%	
Planning	Env	PEPPs	109b CPA	65% of minor applications in 8 weeks	78.95%	75.40%	78.95%	72.81%	81%	77%	83%	85%	85%	
Planning	Env	PEPPs	109c CPA	80% of other applications in 8 weeks Gov target 80%	85.8%	88.00%	88.23%	83.57%	92%	86%	92%	92%	92%	
Planning	CE	Legal	179 CPA	% of standard searches carried out in 10 working days	100%	100.0%	100.00%	97.32%	100%	100%	100%	100%	100%	
Planning	Env	PEPPs	200	A) Do you have a development plan that has been adopted in the last 5 years? B) If 'no' are there proposals on deposit for alteration or replacement, with a published timetable for adopting those alterations or the replacement plan within 3 years	No Yes				No	Yes	Yes	Yes	Yes	
Planning	Env	PEPPs	200a	Plan making LDS submitted	No				Yes					
Planning	Env	PEPPs	200b	Has the Authority met the milestones in the LDS?	Yes				Yes					
Planning	Env	PEPPs	200c	Publish annual monitoring report	Yes				Yes					
Planning	Env	PEPPs	204	% of appeals allowed against the authority's decision to refuse planning	36.7%				32%	27%	30%	27%	25%	
Planning	Env	PEPPs	205	Quality of service checklist	94.4%				100%	94%	100%	100%	100%	

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Env. & Env Health	Env	Enforcement	166a CPA	Score against a check-list of enforcement best practice for Environmental Health	96.6%	97.00%	100.00%	90.2%	100%	96.60%	100%	100%	100%
Env. & Env Health	Env	Enforcement	166b CPA	Score against a check-list of enforcement best practice for Trading Standards	96.6%	100.0%	100.0%	93%	100%	96.60%	100%	100%	100%
Culture & Related	Env	Recreation	119a CPA	The overall % satisfied with sports & leisure facilities	N/R				Next survey due 2006				
Culture & Related	CE	Libraries, Archives &	119b CPA	The overall % satisfied with libraries	N/R				Next survey due 2006	N/R	60%	N/R	N/R
Culture & Related	CE	Libraries, Archives &	119c CPA	The overall satisfied with museums/galleries	N/R				Next survey due 2006	N/R	26%	N/R	N/R
Culture & Related	Env	Recreation	119e CPA	The overall % satisfied with parks/open spaces	N/R				Next survey due 2006				
Culture &	CE	Libraries,	220 New	Compliance against the public library service standards	3	n/a	n/a	n/a	3	3	4	4	4
Culture &	CE	Libraries,	170a	The no. of visits to/usages of museums per 1,000 population	164	877	340	290	170(provisional)	160	165	170	170
Culture &	CE	Libraries,	170b	The no. of those visits that were in person per 1,000 population	153	514	172	140	158(provisional)	155	155	155	155

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Culture &	CE	Libraries,	170c	The no. of pupils visiting museums and galleries in organised school groups	4260	7031	5160	6888	4500(provisional)	4000	4200	4300	4300
Culture &	Env	PEPPs	219a New	Conservation areas - no.					28				
Culture &	Env	PEPPs	219b New	Conservation areas - Character appraisals					8		25%	50%	100%
Culture &	Env	PEPPs	219c New	Conservation areas Management plans					0		43%	68%	100%
Community Safety & Well-being	CE	Strategy & Communications	126a	Domestic burglaries per 1,000 households	34.5	6.90	15.90	19.2	28.1	26.2 (2,643 offences) 17% decrease	26.9 (2,711 offences)	23.8 (2,394 offences)	
Community Safety & Well-being	CE	Strategy & Communications	127a	violent offences committed by a stranger per 1,000 population	20.6	3.00	12.06	20.6	43.8	36.2 (8,138 offences) 0.5%	To be agreed with police		
Community Safety & Well-being	CE	Strategy & Communications	127b	Robberies per 1,000 population	23.7	5.96	14.25	24.7	9.1	6.2 (1,401 offences) 2% decrease	To be agreed with police		
Community Safety & Well-being	CE	Strategy & Communications	128a	Vehicle crimes per 1,000 population	22.2	7.77	15.73	19.48	22.7	20.7 (4,646 offences) 7% decrease	To be agreed with police		

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Community Safety & Well-being	CE	Organisational Development	174	The no. of racial incidents recorded by the authority per 100,000 population	94.8	n/a	n/a	n/a	Calculated at year end	NA	NA	NA	NA
Community Safety	CE	Organisational	175 CPA	% of racial incidents that resulted in further action	100%	n/a	n/a	n/a	Calculated at year end	99%	99%	99%	99%
Health & Social care - Children	Children	Children's	197	Change in the no. of conceptions to females aged under 18, resident in an area, per thousand females aged 15-17 resident in the area, compared with the baseline year of 1998	+13.9%	-17.2%	-11.4%	-0.5%					
Community Safety	CE	Strategy & Com	198 A60	The no. of drug misusers in treatment per thousand head of population aged 15-44	888 in total	57.3	58.8	47.9					
Community Safety & Well-being	CE	Organisational Development	225	Action against domestic violence					We meet 10 out of 11 criteria.	91% (see comments)	91% (see comments)	91% (see comments)	91% (see comments)
Community	CE	Strategy &	226a	Advice and guidance services - total expenditure	£769k				£769k	£769k	£769k	£769k	£769k
Community	CE	Strategy &	226b	Advice and guidance services - CLS quality mark	100%				100%	100%	100%	100%	100%
Community	CE	Strategy &	226c	Advice and guidance services - direct provision	0				0	0%	0%	0	0